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MEMORANDUM OF AGREEMENT

BETWEEN

The Director of Data Processing, CIA

and

The Assistant Deputy Director for Defense Intelligence Systems, DIA

SUBJECT: DIA SAFE System Transition and Support Responsibilities

PURPOSE

This Memorandum of Agreement (MOA) establishes the CIA Office of Data Processing's (CIA/ODP) and the Directorate for DIA Systems' (DIA/RSO) responsibilities for the transition of the DIA SAFE-D (SAFE-D) system development and maintenance activities to DIA/RSO. Further, the MOA details the continued support of SAFE-D system implementation until 1 October 1988. Terms of agreement are provided for funding. procurement, software development, installation, configuration management, and maintenance. Additionaly, the terms of agreement will form the basis of a plan for DIA/RSO to assume complete responsibility LA date 15 for the SAFE-D system by 1 October 1988.

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BACKGROUND

2. The Consolidated (CIA/ODP/ISG and DIA/RSD-P) SAFE Project Office (CSPO) is responsible for the development of information handling could be made systems to support the CIA and DIA intelligence analysts as well as related support personnel. CIA Systems Engineering Group (CIA/ODP/SEG) and Processing Systems Group (CIA/ODP/PSG) provide system software and hardware engineering support to CSPO. When the SAFE Project was redirected in 1982, incremental versions of the SAFE system were defined to be delivered from 1983 through 1987.

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3. Consequently, the initial DIA SAFE computer system was installed into the CIA Northside Computer Center (NCC) because the new Defense Intelligence Analysis Center (DIAC) had not been completed and the DIA computer facility at Arlington Hall Station lacked space for the SAFE-D equipment. As a service of convenience and to benefit from economies-of-scale purchases, CIA/ODP procured, installed, maintained, and provided some operational support for the DIA SAFE system housed within the CIA NCC. While DIA provided the requisite funds and some operators, all administrative details were handled through CIA/ODP. In 1984 the SAFE-D systems were moved to the DIAC.

4. During FY1983-84, DIA made Annual Payment Plan (APP) payments on the two SAFE-D computer systems moved from the CIA NCC to the DIAC as well as the SAFE Unclassified/Development system (SAFE-VMU) which remained in the NCC. Correspondingly, CIA made APP payments on a new third system delivered to the DIAC. This payment strategy was implemented so that the SAFE-VMU system would not have to be physically moved. Since the two systems are essentially duplicates, each Agency was paying for a machine which was physically housed in the other's space. On 1 October 1984, each Agency began making APP payments for the computer systems within their own facilities. By 30 September 1985, compensation will be made for the differences in amounts paid by CIA/ODP/ISG and DIA/RSD-P. At that time each Agency will be responsible for the hardware under its physical control.

ASSUMPTIONS

- 5. The basic Terms of Agreement (paragraph 6) are based on the following assumptions:
 - a. DIA/RSO will be unable to assume complete responsibility for the development or maintenance of the SAFE-D system before 1 October 1987.
 - b. CSPO will continue to manage the configuration of the CIA and DIA systems and to develop SAFE software until 1 October 1987.
 - c. CIA/ODP/SEG support will be provided until 30 September 1988. This support is contingent upon SAFE-D and SAFE-C remaining mirror images in the areas of hardware, operating systems, and AIM software.
 - d. CIA/ODP/PSG will procure the required SAFE-D hardware until 30 September 1987. This continued support assumes DIA/RSD-P's hardware acquisition plans for SAFE-D are provided early enough to be incorporated within CIA/ODP/PSG's plans and the systems remain mirror images of each other.
 - e. DIA/RSO will assume responsibility for maintenance contracts established by DIA/RSD-P for all SAFE developed application software and AIM system software.
 - f. The release of CIA/ODP/SEG Operating System Modifications (e.g., JXMS, CAM, COZAM, and AIM) to third parties must be agreed to by the Director of Data Processing, CIA.
 - g. Any proposed deviations from the SAFE system architecture which require unique hardware and operating system software components must be agreed to by both the undersigned.

TERMS OF THE AGREEMENT

6. The following are the basic terms of agreement for funding, procurement, software development, installation, configuration management, and maintenance:

a. Funding Agreements

- (1) Until 30 September 1987, DIA/RSD-P will fund:
- (a) Procurement of SAFE hardware required to support Category A, B, C, and D files.
- (b) Development of all SAFE application software including augmentations to the Model 204 and INQUIRE Data Base Management Systems required for DIA's Category A files.
- (c) The Focus Report Writer required for DIA's Category A files.
- (d) Automated Information Management (AIM) system Program Maintenance Manuals to be requested by DIA/RSD-P and to be provided by CIA/ODP/SEG.
- (e) Procurement of operating systems software and the Model 204 and INQUIRE Data Base Management Systems.
- (f) Maintenance contracts for SAFE operating systems software, application software, the Model 204 and INQUIRE Data Base Management Systems, Focus Report Writer, and the AIM system.
- (g) Procurement of maintenance contracts for SAFE-D hardware required to support SAFE Deliveries 3 and 4 including the Category A, B, C, and D files.
- (h) Procurement of utility software required to support Category A files.
- (2) Until 30 September 1987, DIA/RSO will fund:
- (a) Software development for Category B, C, and D Files.
 - (b) Procurement of all non-SAFE software products.
- (3) Beginning 1 October 1987, DIA/RSO will assume the current DIA/RSD-P budget and will fund:

- (a) Procurement of additional SAFE-D hardware and operating systems software required to support the Category A, B, C, and D files.
- (b) Maintenance contracts for SAFE-D hardware required to support the Category A, B, C, and D files.
- (c) Maintenance contracts for SAFE operating systems software, all developed SAFE application software, the Model 204 and INQUIRE Data Base Management Systems, Focus Report Writer, and the AIM system.
- (d) DIA unique software development for Category A, B, C, and D files.
- (e) Procurement of all SAFE and non-SAFE software products and utility software.

b. Procurement Agreements

- (1) Until 30 September 1987, DIA/RSD-P will procure:
- (a) SAFE hardware required to support the Category A, B, C, and D files.
 - (b) SAFE operating system and utility software.
- (c) The Model 204 and INQUIRE Data Base Management Systems and Focus Report Writer.
- (d) Contracts for the development of SAFE application software required to support the Category A files.
- (e) Augmentations to the Model 204 and INQUIRE Data Base Management Systems.
- (f) Maintenance contracts for SAFE application software and AIM system software required to support the Category A Files.
- (2) Until 30 September 1987, DIA/RSO will procure:
- (a) SAFE hardware maintenance contracts required to support the Category A, B, C, and D files.
- (b) Operating system maintenance contracts required to support the Category A, B, C, and D files.
- (c) Maintenance contracts for Model 204 and INQUIRE Data Base Management Systems and the Focus Report Writer.
- (d) Non-SAFE software products and non-SAFE application software.

- Beginning 1 October 1987, DIA/RSO will procure:
- (a) SAFE hardware and hardware maintenance contracts required to support the Category A, B, C, and D files.
- (b) Operating systems software and software maintenance contracts required to support the Category A, B, C, and D files.
- (c) Maintenance contracts for the Model 204 and INQUIRE Data Base Management Systems.
- (d) Augmentations to the Model 204 and INQUIRE Data Base Management Systems.
- (e) Non-SAFE and SAFE software products, utility software and maintenance contracts.
 - (f) DIA unique SAFE application software.
- (4) Beginning 1 October 1987, DIA/RSD-P will procure:
- (a) Application software development contracts for the continued development of SAFE Core software.

Development Agreements

- (1) Until 30 September 1987, DIA/RSD-P is responsible for the development and issuance of SAFE application software to support the conversion of the Category A files for Deliveries 3 and 4. DIA/RSD-P's responsibility for the development of DIA SAFE unique software will terminate 30 September 1987.

 Beginning 1 October 1987, the SAFE unclassified (VMU)

 development processor will be used only for the development of SAFE-UMU was SAFE Core software by CIA/ODP/ISG.

 (2) Until 30 September 1987, DIA/RSO is responsible for The what?
- (3) Until 30 September 1988, CIA/ODP/SEG will provide all modified operating system software (e.g., MVS/JES, VM, COMTEN, CAM) and AIM software required by SAFE. CIA/ODP/SEG will provide operating system modification and AIM software maintenance releases which contain new functions as well as software corrections for known problems. CIA/ODP/SEG will provide consulting support for its provided software releases and will provide permanent software fixes to identified problems within the software maintenance releases. CIA/ODP/SEG responsibilities end 30 September 1988.

d. Installation Agreements

- (1) Until 30 September 1987, DIA/RSD-P is responsible for the installation of all SAFE developed application software, the Model 204 and INQUIRE Data Base Management Systems, and the Focus Report Writer to support Category A files in Deliveries 3 and 4. During this period, DIA/RSO is also responsible for the installation of the Model 204 DBMS to support the conversion of the Category B, C, and D files.
- (2) Until 30 September 1987, DIA/RSO is responsible for the installation of SAFE-D hardware, operating systems, SAFE utility software, non-SAFE software products, non-SAFE application software, CIA/ODP/SEG operating system modifications, AIM releases, and Category B, C, and D files.
- (3) Beginning 1 October 1987, DIA/RSO will be responsible for the installation of SAFE-D hardware, operating systems and utility software, application software provided by DIA/RSD-P, all software products including augmentations to the Model 204 and INQUIRE Data Base Management Systems, operating system software modifications and AIM releases provided by CIA/ODP/SEG, and SAFE Core software releases provided by DIA/RSD-P.

e. Configuration Management

- (1) DIA/RSD-P is responsible for managing the SAFE-D system hardware and software configuration under auspices of the Consolidated SAFE Project's Configuration Control Board.
- (2) DIA/RSO will be responsible for providing a representative to be a member of the SAFE Configuration Control Board.

f. Maintenance Agreements

- (1) DIA/RSD-P is responsible for maintenance of SAFE developed application software and augmentations to the Model 204 and INQUIRE Data Base Management Systems in support of the Category A files included in Deliveries 3 and 4.
- (2) DIA/RSO is responsible for maintenance of SAFE hardware, operating systems and utility software, Model 204 and INQUIRE Data Base Management Systems, Focus Report Writer, non-SAFE software products, and Category B, C, and D files. DIA/RSO is also responsible for first level problem diagnosis for all installed SAFE software and will apply temporary operational corrections in accordance with the SAFE Configuration Management Plan.

- (3) CIA/ODP/SEG will provide operating system modification releases and AIM system releases to DIA/RSO. Further, CIA/ODP/SEG will respond to problems identified by DIA/RSO and DIA/RSD-P relating these operating systems modifications and AIM system releases.
- (4) Following the implementation, training, documentation, and acceptance of the converted data bases in Delivery 3, DIA/RSO will be responsible for the maintenance of Delivery 3 software including the converted CRD and HUMINT data bases.
- (5) Following implementation, training, documentation and acceptance of the converted data bases in Delivery 4, DIA/RSO will be solely responsible for the maintenance of Delivery 4 software including the converted Integrated Data Base.
- (6) Beginning 1 October 1987, DIA/RSO will be responsible for the maintenance of all SAFE hardware and software excluding the ODP/SEG provided operating system modification and AIM system releases.
- (7) Beginning 1 October 1988, DIA/RSO will be responsible for the maintenance of all SAFE hardware and software including operating system modifications and AIM software.

	APPROVED:	APPROVED:
STAT	Director of Data Processing	Assistant Deputy Director for Defense Intelligence Systems, DIA

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ODP-85-0020 SAF-E006-85 7 January 1985

MEMOR ANDUM	FOR:	Director	of Data	Processing

Deputy Director for Resources and Systems/DIA

STAT

FROM:

Director, Consolidated SAFE Project Office

SUBJECT:

Revised and Proposed CIA/DIA Memorandum of Agreement

Attached is the second revision of the proposed ODP/RSO Memorandum of Agreement. This revision has been reformatted to clarify the time phases and Funding, Procurement, Software Development, Installation, Configuration Management and Maintenance responsibilities. Also included are the assumptions on which the Terms of Agreement are based.

Your comments on this revised version of the MOA are requested by 25 January 1985 after which it will be submitted to

RS/DIA and D/ODP for signatures.

STAT

Attachments: As stated

Distribution:

1 - each Addressee

1 - DD/ODP

1 - RSO/DIA

1 - C/SEG/ODP

1 - C/PSG/ODP

1 - DD/CSPO

1 - ODP Registry

1 - SAFE Chrono

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7 January 1985

MEMORANDUM OF AGREEMENT

BETWEEN

The Director of Data Processing, CIA

and

The Assistant Deputy Director for Defense Intelligence Systems, DIA

SUBJECT: DIA SAFE System Support and Transition Responsibilities

- 1. PURPOSE AND SCOPE This Memorandum of Agreement (MOA) delineates the CIA Office of Data Processing's (CIA/ODP) and the Directorate for DIA Systems' (DIA/RSO) organizational responsibilities required for:
 (a) continued support of the DIA SAFE (SAFE-D) system implementation and (b) transition of the SAFE-D system maintenance responsibilities to DIA/RSO. The funding, procurement, software development, installation, configuration management and maintenance agreements, included in this document, form the basis of a plan for DIA/RSO to gradually assume complete responsibility for the SAFE-D system by 1 October 1988.
- 2. <u>BACKGROUND</u> In 1983, the initial DIA SAFE computer system was installed into the CIA Northside Computer Center (NCC) because the new Defense Intelligence Analysis Center (DIAC) was not ready and the DIA computer facility at Arlington Hall Station did not have adequate space for the SAFE-D equipment. As a service of convenience and to benefit from economies-of-scale purchases, CIA/ODP procured, installed, maintained and provided some operational support for the DIA SAFE system housed within the CIA NCC. While DIA provided the requisite funds and some operators, all administrative details were handled through CIA/ODP. In 1984, the SAFE-D system was moved to the DIAC. Now that the SAFE-D move is complete, it is necessary to clarify the actions and responsibilities required to ensure its continued function and maintenance.

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The Consolidated (CIA/ODP/ISG and DIA/RSD-P) SAFE Project Office (CSPO) is responsible for the incremental development of information handling systems to support the CIA and DIA intelligence analysts and support personnel. CIA Systems Engineering Group (ODP/SEG) and Processing Systems Group (ODP/PSG) are providing system software and hardware engineering support to CSPO. When the SAFE Project was redirected in 1982, incremental versions of the SAFE system were defined to be delivered during 1983 through 1987. This document defines the actions required to implement and maintain the DIA versions of the SAFE system and allow DIA/RSO to assume responsibility for the SAFE-D system.

During 1983 and 1984, DIA made Annual Payment Plan (APP) payments on the two SAFE-D computer systems moved from the Northside Computer Center to the DIAC and the SAFE Unclassified/Development system (SAFE-VMU) which remained in the NCC. Correspondingly, CIA made APP payments on the new (3rd) system delivered to the DIAC. This payment strategy was implemented so that the SAFE-VMU system would not have to be physically moved. In that the two systems are essentially duplicates, each Agency was paying for a machine which was physically housed in the other Agency's space while receiving a comparable benefit. On 1 October 1984, each Agency began making APP payments for the computer systems within their own facilities. By 30 September 1985, compensation will be made for the differences in amounts paid by ODP/ISG and DIA/RSD-P so that each Agency is responsible for the hardware under its physical control.

- 3. <u>DEFINITIONS</u> The following definitions are applicable in the context of this document.
 - a. Configuration Management To control change and minimize impacts on the design, development, support and operation of each Agency's system.
 - b. Fund To budget and/or provide money or other resources for a specific purpose.
 - c. Hardware Computer processors, channels, control units, storage devices, terminals and printers and communication equipment required to perform a function or set of functions.
 - d. Install To set hardware and/or software into position, connect and adjust for operational use.
 - e. Maintenance To continue, carry on, preserve and upgrade the support provided by the system.

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- f. Procurement To establish contract(s) to obtain hardware, software and/or services for a specific function or set of functions.
- 'f. Software SAFE software is categorized as: (I) Licensed Vendors' (e.g., IBM, COMTEN) Operating System software, (2) Operating system modifications (e.g., JXMS, CAM, COZAM) and Automated Information Management (AIM) software which facilitates the processing of other SAFE application software, (3) SAFE "Core" software which pertains only to the SAFE application software, including the INQUIRE Data Base Management System, that is entirely common to both the CIA and DIA systems, SAFE software components that contain both common and Agency unique code and SAFE software components that are common with the exception of external interfaces (e.g., the DATEX and PCTCS and DSSCS interfaces for cable traffic), (4) DIA unique application software, DIA unique SAFE software components and DIA unique data base software, and (5) CIA unique application software, CIA unique SAFE software components, and CIA unique data base software.
- ηg. Software Development To build, modify or augment and test software to satisfy a specific function or set of functions.
- 4. ASSUMPTIONS The Agreements, included in Section 5 (below), are based on the following assumptions.
 - a. DIA/RSO will not be able to assume complete responsibility for the development and/or maintenance of the SAFE-D system before 1 October 1987.
 - b. There will be a need for a consolidated (ODP/ISG and RSD-P) group to manage the configuration of the CIA and DIA systems and to continue the development of SAFE software to 1 October 1987 and SAFE Core software beyond 1 October 1987. The function of the SAFE Configuration Management process is to ensure that each Agency's system is managed to control change and minimize impacts on the support and operation of both systems.
 - c. CIA/ODP/SEG support will be provided until 30 September 1988 as long as there is common hardware, operating systems and AIM software or until it is mutually agreed by both parties to terminate this Agreement prior to 30 September 1988.

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- d. CIA/ODP/PSG support will be provided to procure SAFE-D hardware, required to support Category A, B, C, and D files, until 30 September 1987 as long as there is common SAFE hardware and RSD-P's SAFE-D hardware acquisition plans are made available adequately to allow them to be incorporated within PSG's acquisition plans.
- e. Maintenance contracts established by RSD-P will be carried forward by RSO for all SAFE developed application software and AIM system software to ensure adequate maintenance of the SAFE-D system and to ensure that consistent maintenance is being applied to the SAFE Core software.
- f. The release of SAFE software to third parties must be agreed to by the signatories of this Agreement to ensure that there is minimal impact on the support provided by ODP, RSD-P and RSO.
- g. Any proposed deviations from the SAFE system architecture by requiring unique and conflicting hardware and operating system software components must be agreed to by the signatories of this Agreement.
- 5. <u>TERMS OF THE AGREEMENT</u> The following Funding, Procurement, Software Development, Installation, Configuration Management and Maintenance terms are agreed to:

5.1 Funding Agreements:

- a. Beginning in 1983 through 30 September 1987, RSD-P, the DIA contingent of CSPO, will provide funding for:
 - 1). Procurement of SAFE hardware required to support Category A, B, C, and D files.
 - 2). Development of all SAFE application software including augmentations to the Model 204 and INQUIRE Data Base Management Systems required for DIA's Category A files.
 - 3). The Focus Report Writer required for DIA's Category A files.
 - 4). Automated Information Management (AIM) system Program Maintenance Manuals to be requested by DIA/RSD-P and provided by ODP/SEG which are required by DIA/RSO for maintenance support.

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5). Procurement of operating systems software and the Model 204 and INQUIRE Data Base Management Systems.

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- 6). Maintenance contracts for SAFE operating systems software, all developed SAFE application software, the Model 204 and INQUIRE Data Base Management Systems, Focus Report Writer and the AIM system.
- 7). Procurement of maintenance contracts for SAFE-D hardware required to support SAFE Deliveries 3 and 4 including the Category A, B, C, and D files.
- 8). Procurement of utility software required to support Category A files.
- b. Beginning in 1983 through 30 September 1987, DIA/RSO will provide funding for:
 - 1). Software development for Category B, C, and D files.
 - 2). Procurement of all non-SAFE software products.
- c. Beginning 1 October 1987, DIA/RSO will assume the current RSD-P budget and based on the current RSD-P budget allocations will provide funding for:
 - 1). Procurement of additional SAFE-D hardware and operating systems software required to support the Category A, B, C, and D files.
 - 2). Maintenance contracts for SAFE-D hardware required to support the Category A, B, C, and D files.
 - 3). Maintenance contracts for SAFE operating systems software, all developed SAFE application software, the Model 204 and INQUIRE Data Base Management Systems, Focus Report Writer, and the AIM system.
 - 4). DIA unique software development for Category A, B, C, and D files.
 - 5). Procurement of all SAFE and non-SAFE software products and utility software.

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5.2 Procurement Agreements:

- Beginning in 1983 through 30 September 1987, RSD-P will procure via ODP/PSG:
 - 1). SAFE hardware required to support the Category A, B, C, and D files.
 - 2). SAFE operating system and utility software.
 - 3). The Model 204 and INQUIRE Data Base Management Systems and Focus Report Writer.
 - Contracts for the development of SAFE application software required to support the Category A files.
 - 5). Augmentations to the Model 204 and INQUIRE Data Base Management Systems.
 - 6). Maintenance contracts for SAFE application software and AIM system software required to support the Category A Files.
- Ь. Beginning in 1983 through 30 September 1987, RSO will procure:
 - 1). SAFE hardware maintenance contracts required to support the Category A, B, C, and D files.
 - 2). Operating system maintenance contracts required to support the Category A, B, C, and D files.
 - 3). Maintenance contracts for Model 204 and INQUIRE Data Base Management Systems and the Focus Report Writer.
 - 4). Non-SAFE software products and non-SAFE application software.
 - Beginning 1 October 1987, RSO will procure:
 - 1). SAFE hardware and hardware maintenance contracts required to support the Category A, B, C, and D files.
 - 2). Operating systems software and software maintenance contracts required to support the Category A, B, C, and D files.
 - 3). Maintenance contracts for the Model 204 and INQUIRE Data Base Management Systems.

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- 4). Augmentations to the Model 204 and INQUIRE Data Base Management Systems.
- 5). Non-SAFE and SAFE software products, utility software and maintenance contracts.
 - 6). DIA unique SAFE application software.
- d. Beginning 1 October 1987, RSD-P will procure SAFE application software development contracts for the continued development of SAFE Core software.

5.3 Development Agreements:

- a. Beginning in 1983 through 30 September 1987, RSD-P will be responsible for the development and issuance of SAFE application software in support of the conversion of the Category A files which are included in Deliveries 3 and 4. RSD-P's responsibility for the development of DIA unique software will terminate effective 30 September 1987. As a result, beginning 1 October 1987, the SAFE unclassified (VMU) development processor will be used by CSPO only for the development of SAFE Core software. Note that the SAFE VMU processor is currently being used by CSPO for the development of common and Agency unique SAFE software.
- b. Beginning in 1983 through 30 September 1987, RSO will be responsible for the conversion of the Category B, C, and D files.
- c. Beginning in 1983 through 30 September 1988, CIA/ODP/SEG will provide all modified operating system software (e.g., MVS/JES, VM, COMTEN, CAM) and AIM software that is developed by ODP and is required by SAFE application software. CIA/ODP/SEG will provide operating system modification and AIM software maintenance releases which contain new functions as well as software corrections for known problems. ODP will provide consulting support for its provided software releases and will provide permanent software fixes to identified problems within the software maintenance releases. ODP/SEG's responsibility to provide all of these services will end 30 September 1988.
- d. Beginning 1 October 1988, RSD-P and ODP/ISG (CSPO) or its successor organization will be responsible for managing the development and issuance of releases of SAFE Core software to RSO until this responsibility is assumed by RSO.

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5.4 Installation Agreements:

- a. Beginning in 1983 through 30 September 1987, RSD-P will be responsible for the installation of all SAFE developed application software, the Model 204 and INQUIRE Data Base Management Systems and their augmentations and the Focus Report Writer in support of the Category A files within Deliveries 3 and 4. Note that, during this period, RSO will also be responsible for the installation of the Model 204 DBMS in support of the conversion of the Category B, C, and D files.
- b. Beginning in 1983 through 30 September 1987, in support of the Category A, B, C, and D files which are to be included in Deliveries 3 and 4, RSO will be responsible for the installation of SAFE-D hardware, operating systems and SAFE utility software, non-SAFE software products and non-SAFE application software, operating system modifications and AIM releases provided by ODP/SEG, and the Category B, C, and D files.
- c. Beginning 1 October 1987, RSO will be responsible for the installation of SAFE-D hardware, operating systems and utility software, application software provided by RSD-P and RSO, all software products including augmentations to the Model 204 and INQUIRE Data Base Management Systems (if required), operating system software modifications and AIM releases provided by ODP/SEG and SAFE Core software releases provided by RSD-P.

5.5 Configuration Management:

- a. Beginning in 1983, RSD-P will be responsible for managing the SAFE-D system hardware and software configuration under auspices of the Consolidated SAFE Project's Configuration Control Board.
- b. Beginning in 1983, a RSO representative will be a member of the SAFE Configuration Control Board.

5.6 Maintenance Agreements:

a. Beginning in 1983, RSD-P will be responsible for maintenance of SAFE developed application software and augmentations to the Model 204 and INQUIRE Data Base Management Systems in support of the Category A files included with Deliveries 3 and 4 until these responsibilities are assumed by RSO (see paragraphs d and e, below).

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- b. Beginning in 1983, RSO will be responsible for maintenance of SAFE hardware, operating systems and utility software, Model 204 and INQUIRE Data Base Management Systems, Focus Report Writer, non-SAFE software products, and Category B, C, and D files. RSO will also provide first level problem diagnosis for all installed SAFE software and will apply temporary operational corrections to all installed SAFE software on an as required basis and in accordance with the SAFE Configuration Management Plan.
- c. Beginning in 1983, ODP/SEG will provide operating system modification releases and AIM system releases to RSO and respond to problems identified by RSO and RSD-P related to the ODP/SEG provided operating systems and AIM system releases.
- d. Following the implementation, training, documentation turnover and acceptance of the converted data bases in Delivery 3, RSO, with contractual maintenance support, will be solely responsible for the maintenance of Delivery 3 software including the converted CRD and HUMINT data bases.
- e. Following implementation, training, documentation turn-over and acceptance of the converted data bases in Delivery 4, RSO will be solely responsible for the maintenance of Delivery 4 software including the converted Integrated Data Base.
- f. Beginning 1 October 1987, RSO will continue to be responsible for the maintenance of all SAFE hardware and software excluding the ODP/SEG provided operating system modification and AIM system releases.
- g. Beginning 1 October 1988, RSO will be responsible for the maintenance of all SAFE hardware and software including operating system modifications and AIM software.